

NHSGGC _ March 30th 2019

Information about Violence Against Women Services during COVID 19

Most Violence Against Women Services continue to operate during COVID-19 albeit with reduced or modified service

Please see below for details on current info on service provision:

Domestic Abuse

National Helpline

The freephone, 24-hour National Domestic Abuse Helpline [0808 2000 247](tel:08082000247)
<https://www.nationaldahelpline.org.uk>

ASSIST: continues to provide telephone support service to women, men, children and young people affected by domestic abuse. **Contact ASSIST** assist@glasgow.gov.uk or **0141 276 7710 leave a message**

Daisy Project (Domestic Abuse support services South Glasgow) We will operate within normal working hours with evening and weekend service available when necessary. Contact is welcomed either by email or by telephone. The usual DAISY landline number will continue to be in service (0141-634-4053) and our office@thedaisyproject.org.uk email will be monitored regularly.

East Renfrewshire Women's Aid

The duty service will still be accepting referrals by phone and by email and we will still be admitting to refuge during office hours (where space is available). We are introducing phone support from 7.30pm-9pm on Wednesday's from next week, and will have a live chat option via our website from next week this will operate during duty hours and from 7.30pm-9pm Tuesdays and Thursdays initially (we will keep this under review depending on use).

Rape and Sexual Assault

Rape Crisis Services

National Helpline is currently operating normal hours of support – 6pm to midnight. Operating with a skeleton team.

www.rapecrisisScotland.org.uk

Helpline Freephone No: 08088 01 03 02 (6pm-12am, 7 days a week)

Migrant, refugee and asylum seeking women

Women's Support Project

Our Glasgow based Rights & Choices' project for migrant, refugee and asylum seeking will continue to operate and offer telephone befriending, support and advocacy.

contact should be made either by leaving a message on 01414180748 or email to enquiries@womenssupportproject.org.uk . Email would be preferable when possible.

Further details about the service can be found at

<http://www.womenssupportproject.co.uk/content/rightschoices/181/>

Women involved in prostitution

Routes Out: Offering telephone support to current clients. RO will take new referrals
TEL: 0141 276 0737. RO offering advocacy to benefits, homelessness, addictions services. Harm reduction services continue to be available at Drop In door service only.

Women trafficked for sexual exploitation

TARA: support **Contactable 24/7 by telephone only - 0141 276 7724.**

Office closed. Telephone support and advocacy service for service users. Out of hours will respond, telephone only 12am and 9am. These changes ensure we continue to have service capacity to provide in person responses to urgent cases and/or new referrals.

Women's legal Rights

The Scottish Women's Rights Centre have produced some useful information on current availability of services nationally. I have been in contact with Glasgow based organisations and will circulate information on their current service provision.

scottishwomensrightscentre.org.uk/news/covid-19coronavirus-info/covid-19-support-available-for-women-experiencing-abuse/

COPFS; Crown Office Prosecution Services

Guidelines issued acknowledge the particular risks associated with domestic abuse cases which will mean that, in some cases, it will be both reasonable and necessary

to hold a person in custody pending the submission of a report to the Procurator Fiscal. Police officers must have regard to the terms of the Domestic Abuse Protocol when considering release of persons arrested for domestic abuse offences.

<https://www.copfs.gov.uk/media-site-news-from-copfs/1876-joint-statement-from-lord-advocate-and-chief-constable>