

## NORTH EAST MONEY ADVICE SERVICES

Service	Phone number/ Email	Address
<p><b>GEMAP Scotland Ltd.</b></p> <p>Due to Coronavirus we are currently providing telephone appointments only.</p> <p><b>For existing clients</b></p> <p>If you have an active issue with us, either benefit or debt, we will continue to support you with that issue as normal just over the phone.</p> <p>For new clients contact us to arrange a telephone appointment.</p>	<p>Telephone 0141 773 5850</p> <p>Email <a href="mailto:info@gemap.co.uk">info@gemap.co.uk</a> or <a href="http://www.gemap.co.uk">www.gemap.co.uk</a></p> <p>follow our social media updates on Facebook, Twitter or at <a href="https://twitter.com/GemapScotland">https://twitter.com/GemapScotland</a></p> <p><a href="https://www.facebook.com/GemapScot/">https://www.facebook.com/GemapScot/</a></p>	<p>GEMAP Scotland Ltd Westwood Business Centre Unit 2/3i, 69 Aberdalgie Road Easterhouse Glasgow G34 9HJ</p>
<p><b>Bridgeton Citizens Advice Bureau</b></p> <p>Provision of information, advice and assistance in a wide range of areas</p> <p>Including welfare benefits, money advice, housing and employment.</p>	<p>For telephone appointments call 0141 554 033</p> <p><a href="http://www.bridgetoncab.org.uk/">www.bridgetoncab.org.uk/</a></p>	<p>35 Main Street, Bridgeton, Glasgow, G40 1QB</p>
<p><b>Parkhead Citizens Advice Bureau</b></p> <p>Parkhead Citizens Advice Bureau provides information, advice, casework and representation services on a range of social issues including benefits, debt, housing and employment.</p>	<p>For telephone appointments call 0141 554 0004</p> <p><a href="http://www.cas.org.uk/bureaux/glasgow-parkhead-citizens-advice-bureau">www.cas.org.uk/bureaux/glasgow-parkhead-citizens-advice-bureau</a></p>	<p>1361 Gallowgate, Glasgow, G31 4DN</p>
<p><b>Easterhouse Citizens Advice Bureau</b></p> <p>Provision of information, advice and assistance in a wide range of areas</p> <p>Including welfare benefits, money advice, housing and employment.</p>	<p>For telephone appointments call 0141 771 2328</p> <p><a href="http://www.cas.org.uk/bureaux/glasgow-easterhouse-citizens-advice-bureau">www.cas.org.uk/bureaux/glasgow-easterhouse-citizens-advice-bureau</a></p>	<p>46 Shandwick Square, Easterhouse, Glasgow, G34 9DT</p>
<p><b>Universal Credit Support</b></p> <p>Three Libraries are still able to offer face to face Universal Credit support services in <b>Shettleston</b>, Anniesland and Ibrox Libraries. These are appointment only</p>	<p>Appointments can be made for the Universal Credit Support in Libraries by calling</p> <p style="text-align: center;"><b>0808 169 9901</b></p> <p><a href="http://www.gain4u.org.uk/">www.gain4u.org.uk/</a></p>	<p>Shettleston Library (UC appointment only) Wellshot Road, Glasgow, G32 7AX</p>
<p><b>For Community Health Staff</b></p> <p>Referrals to NHS Money Advice Services are unaffected as Advice Provider is equipped to work remotely.</p> <p>However please note that due to COVID-19 these will be telephone appointments until further</p>	<p><a href="http://infodir.nhs.uk/Home/Directory">http://infodir.nhs.uk/Home/Directory</a> or</p> <p>via Staffnet</p> <p><a href="http://www.staffnet.ggc.scot.nhs.uk/Info%20Centre/FinancialInclusion">www.staffnet.ggc.scot.nhs.uk/Info%20Centre/FinancialInclusion</a></p>	<p>GEMAP Information on where the form has to be sent on the referral form.</p>

<p>notice.</p> <p>Referral forms can be accessed via the Health &amp; Wellbeing directory or Staffnet</p>		
<p><b>If you need emergency food or support</b></p> <p>If need a food banks help because you have no money for food please contact your local food bank Glasgow NE foodbank</p> <p>Due to COVID-19 We will be operating Mondays and Thursday 2-4pm until further notice.</p>	<p>Phone 07951749363 or 07951749373</p> <p>Email <a href="mailto:info@glasgowne.foodbank.org.uk">info@glasgowne.foodbank.org.uk</a></p> <p>Website <a href="http://glasgowne.foodbank.org.uk/">http://glasgowne.foodbank.org.uk/</a></p>	<p>Glasgow NE Foodbank Calton Parkhead Parish Church 142 Helenvale Street Parkhead Glasgow G31 4NA</p>
<p><b>Glasgow City Council Support</b></p> <p>If you are in receipt of school clothing grant or/are free school meals you will be sent a preloaded gift card to buy food from Farmfoods.</p> <p>This is only available to existing claimants no new applications are being received.</p>	<p>Will be sent by post automatically if you currently receive school clothing grant and/or free school meals</p>	
<p><b>Ethnic Minority Law Centre</b></p>	<p>0141 204 2888 <a href="http://www.emlc.org.uk">www.emlc.org.uk</a></p>	<p>41 St Vincent Place (2nd Floor) Glasgow G1 2ER</p>
<p><b>Govan Law Centre</b> (Glasgow Wide Service)</p> <p>We are running a free and confidential advice through WhatsApp, Facebook messenger, and e-mail and a free call back telephone service. Contact us using any of the methods below, and we will get back to you as soon as we can:</p> <p>Leave us a message and a solicitor, welfare rights worker or money advisor will call you back. Everything is confidential, free and secure.</p>	<p>0141 440 2503 <a href="http://www.govanlawcentre.org/">www.govanlawcentre.org/</a> WhatsApp: 07564 040765 Twitter: @govanlawcentre Facebook messenger: <b>Facebook page</b> <a href="https://www.facebook.com/Govan-Law-Centre-485591671499123/">www.facebook.com/Govan-Law-Centre-485591671499123/</a></p>	<p>Orkney Street Enterprise Centre (Units 4 &amp; 6), 18-20 Orkney Street, Glasgow, G51 2BZ</p>
<p><b>Housing Providers</b></p> <p>Many Housing providers in the North East have support available for their Tenants.</p> <p>Welfare Benefit Advisors and Fuel advisors can help you get on top of your bills, learn budgeting skills, help you claim all of the benefits you are due and can also help you get on to the</p>	<p>Contact your Housing Provider for more information.</p>	

cheapest fuel tariffs.		
<p><b>If you are attending Hospital - NHS has Support &amp; Information Services (SIS)</b></p> <p>The Support and Information Services provide a friendly and confidential place for patients, families and staff to access health, wellbeing and financial support.</p> <p>They can assist with emergency food, fuel and money concerns, as well as information and referral to a wide range of community services such as carers, money and debt advice.</p> <p>The service can be contacted via email or telephone and also has drop-in facilities</p>	<p>Telephone: 0141 452 238 or Email: sis@ggc.scot.nhs.uk</p> <p><a href="http://www.nhs.gov.uk/ggc/scot/nhshq/information-services">www.nhs.gov.uk/ggc/scot/nhshq/information-services</a></p>	<p>Support &amp; Information Services (SIS the following hospitals:</p> <ul style="list-style-type: none"> <li>- Queen Elizabeth University Hospital &amp; Royal Hospital for Children</li> <li>- Glasgow Royal Infirmary</li> <li>- Victoria Hospital</li> <li>- Stobhill Hospital</li> <li>- Royal Alexandra Hospital.</li> </ul>
<p><b>Worried about energy bills?</b></p> <p>If you need help and advice about saving energy when you're at home, or if you're worried about your energy bills or struggling to stay warm at home,</p>	<p>call Home Energy Scotland free on <b>0808 808 2282.</b></p> <p>Or use this link for further information: <a href="https://energysavingtrust.org.uk/scotland/home-energy-scotland">https://energysavingtrust.org.uk/scotland/home-energy-scotland</a></p>	
<p><b>Employability Support</b></p> <p>Due to the demand in other sectors such as food production, food supply, pharmaceutical and logistics there are opportunities to access a range of jobs on a temporary basis.</p> <p>See the following link for further information</p>	<p><a href="http://www.employabilityinScotland.com/">http://www.employabilityinScotland.com/</a></p>	
<p><b>Employment and financial support online Info</b></p> <ul style="list-style-type: none"> <li>-Check if you can get statutory sick pay (SSP)</li> <li>-Check if you're eligible for Universal Credit</li> <li>-Check if you're eligible for Employment and Support Allowance (ESA)</li> <li>-Your rights if your hours are cut or you're laid off</li> <li>-What to do if you cannot pay your tax bill on time</li> </ul>	<p><a href="https://www.gov.uk/coronavirus">https://www.gov.uk/coronavirus</a></p>	
<b>Other Sources of support</b>		
<p>The Scottish Welfare Fund is a scheme which has been tailored by the Scottish Government to provide a safety net in disaster or emergency, or to enable independent living in the community.</p> <p>Crisis grants don't need to be repaid and are available to apply for by people who do not have alternative means of paying for what they need.</p>	<p><a href="https://www.glasgow.gov.uk/index.aspx?articleid=17160">https://www.glasgow.gov.uk/index.aspx?articleid=17160</a></p>	

<p>They are intended to meet one off needs rather than on going expenses.</p> <p>The quickest and easiest way to apply is to check the website for the Local Authority area that you live in.</p>		
<p><b>Aberlour Urgent Assistance Fund</b></p> <p>Awarding cash grants to assist those under 21 and their families in times of extreme hardship.</p> <p>Applications to be endorsed and submitted by sponsor in professional capacity only</p>	<p>0800 085 6150</p> <p><a href="mailto:enquiries@aberlour.org.uk">enquiries@aberlour.org.uk</a></p>	
<p><b>Health &amp; Wellbeing Services</b></p> <p>Most services are operating a telephone and e-mail service currently and so it is best to call or e-mail directly.</p> <p>If you want to find information and support that is local to where you live on money advice or a range of other health and wellbeing topics, visit the NHSGGC Health and Wellbeing Directory.</p>	<p><a href="http://infodir.nhsggc.org.uk/Home/Directoy">http://infodir.nhsggc.org.uk/Home/Directoy</a></p>	
<p><b>Your Support Your Way</b></p> <p>Provides information on finding health services in Glasgow include money advice and debt.</p>	<p><a href="http://www.yoursupportglasgow.org/homepage">www.yoursupportglasgow.org/homepage</a></p>	
<p><b>Breathing Space</b></p> <p>The Breathing Space freephone and webchat helpline is a good starting point if you are stressed, anxious or depressed due to money worries. It has a wide range of information and tips on how to reduce stress</p>	<p>Call free on <b>0800 83 85 87</b></p> <p><a href="https://breathingspace.scot/">https://breathingspace.scot/</a></p>	