

## COVID 19 Supermarket lockdown Arrangements

Supermarket	Vulnerable/NHS arrangements	Online	Social Distancing
Sainsbury's	<p>First opening hour dedicated to old people and vulnerable every Monday, Wednesday and Friday</p> <p>NHS staff priority slots during the first half hour every day</p>	<p>Due to high demand no new customers are being accepted for online delivery.</p> <p>Limited slots for existing customers, Elderly, Vulnerable or disabled will be given priority access to online delivery via email. Sainsbury advises any customers who consider themselves to be elderly, vulnerable or disabled and have not received an email, to visit the Groceries online website for information on how to contact them.</p> <p>Sainsbury is also operating an expanded 'click and collect' service.</p>	<p>Retailer is closing every other payment point in supermarkets to promote social distancing. It is also introducing protective screens and encouraging contactless payments and will be restricting number of people allowed in store at any one time</p>
Asda	<p>Prioritising the elderly and vulnerable until 9am daily</p> <p>Large ASDA stores prioritising NHS staff 8am - 9am Monday, Wednesday and Friday</p> <p>(been unable to confirm this on the phone)</p> <p>Goods limited 3 per customer</p>	<p>All available delivery slots are displayed on line and updated regularly. Customers experiencing error messages due to high volumes of traffic</p>	<p>Floor markers to help keep people safe. Encourage contactless payments.</p> <p>Where required retailer will be limiting the flow of people coming into the store to ensure social distancing inside, therefore people may be asked to que outside store initially. Workers will also be outside to encourage people to follow social distancing measures.</p>
Tesco	<p>Prioritising the elderly and vulnerable 9am – 10am</p>	<p>Difficulties with delivery slots full capacity</p>	<p>Floor markers to help keep people</p>

	<p>Monday, Wednesday and Friday</p> <p>NHS and Tesco Staff (large stores) 9am – 10am Sunday, Tuesday and Thursday</p> <p>But check with your individual store for opening hours most stores operating reduced hours</p>	<p>for next few weeks,</p> <p>Ask people that can come to the store safely to do so to free up slots for the more vulnerable</p>	<p>safe. Encourage contactless payments.</p> <p>Where required retailer will be limiting the flow of people coming into the store to ensure social distancing inside, therefore people may be asked to que outside store initially</p>
<b>Lidl</b>	<p>No dedicated slots for elderly, vulnerable or NHS</p>	<p>Doesn't currently do online delivery</p>	<p>Lidl implementing social distancing measures in store and encouraging</p>
<b>Aldi</b>	<p>Aldi 9.30 – 10am on Sunday for worker in the NHS, Police and Fire Services.</p> <p>Currently no special measures for the elderly</p> <p>Goods limited 4 per customer</p>	<p>Doesn't currently do online delivery for food items</p>	<p>2 markers on the floors to encourage social distancing, reducing</p> <p>Encouraging contactless payments and implementing protective screens</p>
<b>Morrison's</b>	<p>From 7am – 8am Monday – Saturday NHS workers have priority</p> <p>Currently no special measures for the elderly</p>	<p>Customers are experiencing difficulties getting onto the grocery site or finding a slot due to high traffic and technical issues, retailers working to address this</p>	<p>Contactless payments, protective screens for staff and floor stickers in place</p>
<b>Waitrose</b>	<p>The first opening hour will be dedicated to elderly and vulnerable and their carers</p> <p>The store is keeping daily essentials aside for NHS staff and giving them priority at checkout</p>	<p>No slots currently on website, they are working to increase their capacity and add more slots</p>	<p>Limiting the number of people in the stores, workers outside to encourage social distancing measures</p> <p>Encouraging contactless payments</p>
<b>Iceland</b>	<p>First hour of trading priority for the elderly, vulnerable and, and the last hour of trading for NHS staff with ID</p>	<p>Limiting online deliver slots ,</p>	<p>Encouraging contactless payments and introducing screens at tills.</p> <p>Marking on floor and tills to ensure</p>

			<p>social distancing</p> <p>Limiting the number of people in store, depending on the size of the store</p>
<b>M &amp; S</b>	<p>First trading hour on Monday and Thursday will be prioritised for elderly and vulnerable, Tuesdays and Fridays for NHS staff</p>	<p>Doesn't currently do online delivery</p>	<p>Workers outside store and limiting the number in store to promote social distancing</p> <p>Floor marking and contactless payments in store</p>
<b>CO-OP</b>	<p>8am – 9am Monday – Saturday and 10am-11am Sunday priority for elderly, vulnerable and NHS staff</p>	<p>Started offering online deliveries limited to 20 items, slots are booking fast, advice is keep checking for available slots</p>	<p>Floor markers in place, encouraging contactless payments, and reducing the number of tills open to allow for more space, also limiting the number of customers in the store at any one time</p>
<b>Farmfoods</b>	<p>Nothing in place as yet</p> <p>Normal opening hours are still in place</p>		